

BULLETIN 18SEP05

TO: Operations and Productions

Date: September 5, 2018

SUBJECT: TPO Connect/Optimal Blue Issue

******* IMPORTANT NOTICE *******

We are currently experience system issues between Optimal Blue and TPO Connect. The subject property address is not saving correctly when attempting to register or lock a loan. We are currently working with Optimal blue to correct the issue. In the meantime, please manually input the address in the grayed out area address section. If this is unsuccessful, please contact sales support at sales.support@townemortgage.com or (248) 247-1800 ext. 1477. They will be able to assist with the issue.

We are working with Optimal Blue to fix the issue and should be fixed by September 7, 2018.

Thank you for your patience.

We appreciate your business.

Thank you,
Operations Group
Towne Family of Companies