

DATE: May 10, 2018
TO: HOMEOWNERS MORTGAGE CUSTOMERS
SUBJECT: Updated FNM 3.2 Templates Posted

We previously communicated instructions to clients that do not start loans in TPO Connect by importing a FNM 3.2 file from their loan origination system. This is an update to those instructions that were published in the Encompass TPO Connect – Volume 4 dated February 21, 2018.

The following information is not applicable to you if you use your own LOS to export a FNM 3.2 file to TPO Connect.

Please remove any previous versions of the FNM 3.2 templates that you may have saved to your desktop and begin using the new templates posted under Resources > Policies and Procedures > TPO Connect: 3.2 Templates. The attached updated templates should be used effective immediately.

The templates under Resources are stored in a zip file folder (hyperlink below). If you need assistance extracting them in order to save them to your desktop, please contact your Account Executive or Client Relations Representative directly.

TPO Connect: FNM 3.2 Templates

[FNM 3.2 Templates - Blank Purchase & Refinance](#)

Once extracted from the zip file folder, there is no need to open the templates. Right click on the above hyperlink to open the zip file folder that contains both templates. Save each template separately to your desktop for future use.

By working together, we WILL accomplish more! Thank you for your continued support and partnership.

We encourage comments, suggestions, and questions.

Contact your Account Executive or Client Relations Representative and he/she will share with management as appropriate & a timely response will be provided by your account executive or client relations representative.

URL for TPO Connect is: <https://connect.homeownersmtg.com>