

**TO: HOMEOWNERS MORTGAGE CUSTOMERS**

**SUBJECT: HME B2B MortgageBot Loan Origination System  
Update**

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Please be aware that loans currently in process within the HME B2B MortgageBot loan origination system where an initial underwriting decision has been made, must close within Mortgagebot **no later than April 13, 2018**. Loans with an initial underwriting decision that have not closed by this date within MortgageBot, will migrate to our Encompass TPO Connect loan origination system. Your AE and Client Relations Representative will inform you of any loan files impacted.

To minimize potential impacts of loan and document migration from one LOS platform to another, we ask that you submit as many conditions as possible to help expedite the clear to close in order to meet the **April 13, 2018** deadline.

Accurate estimated closing dates are imperative to managing borrower expectations. Timely reporting of closing date changes and borrower withdrawal requests is crucial for us to take timely action and disposition loan files accordingly.

Please feel free to contact your Account Executive and/or Customer Relations Representative if you have any questions or concerns.

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**By working together, we WILL accomplish more! Thank you for your continued support and partnership.**

**We encourage comments, suggestions, and questions.**

Contact your Account Executive or Customer Relations Representative and he/she will share with HME management as appropriate & a response will be provided in a timely manner.

**<https://hmeb2b.mortgagebotlos.com>**

The URL for TPO Connect is: <https://connect.homeownersmtg.com>